



Wi-Fi Function User Manual



This description is applied to Air Conditioners with Wi-Fi function. Please read the manual carefully before using the product and keep it for future reference.

Let's get started!

Operation guideline. Please take the following simple instructions as a reference

Operation Steps	Operation Items	New Account	Reinstall APP (registered before)
Step 1	Download and install APP	YES	YES
Step 2	Account registration	YES	NO
Step 3	Login	YES	YES
Step 4	Add device to control	YES	Registered device will remain

Note: If you registered the account and added device before, when you reinstall the APP and login, the added device will remain.

FCC Caution (FCC ID: 2ANDL-WBR3/2ANDL-TCWBRCU1/2ANDL-WBR1/2ANDL-TYWE1S)

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does

cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help. The distance between user and device should be no less than 20 cm.

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Wi-Fi Module specification and basic information

1. Minimum specifications for a smartphone:

Android version 6.0 or higher

iOS version 11.0 or higher

2. Basic parameters for Wi-Fi & BT module

Parameters	Details
Network frequency	FCC:2.412-2.462GHz,CE:2.412-2.472GHz
Standards of WLAN	IEEE 802.11 b/g/n(channels 1-14)
Protocol stack support	IPv4/IPv6/TCP/UDP/HTTPS/TLS/MulticastDNS
Security support	WEP/WPA/WPA2/AES-128
Network type support	STA/AP/STA+AP
Bluetooth Frequency Range (Optional)	2.402-2.480GHz
Bluetooth RF Conducted Power (Optional)	6.5 dBm

Download and Install the App



ZERO Home

For Android smartphones

Method 1: Please scan the QR code with a browser scanner, then download and install the app.

Method 2: Open the Google Play Store on your smartphone and search “ZERO Home”, then download and install the app.



For iOS smartphones

Method 1: Please scan the QR code and follow the instructions to enter the “App Store”, then download and install the app.

Method 2: Open the Apple App Store on your smartphone and search “ZERO Home”, then download and install the app.



Note:

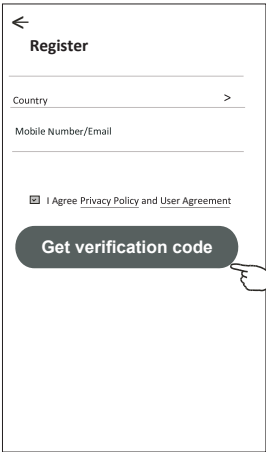
Please enable the Storage / Location / Camera permissions for this app when installing. Otherwise, it may have problems during operation.

Registration

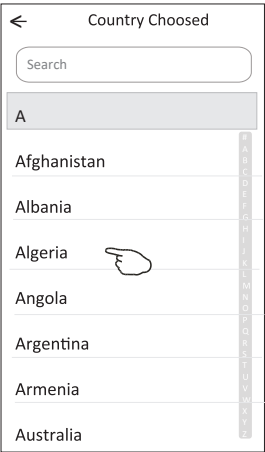
- 1. If you do not have an account, tap the **Sign up** button.



- 2. Tap > and choose your country.
- 3. Enter your e-mail address.
- 4. Tap the **Get verification code** button.



Enter your e-mail address here



Search the country or slide the screen up/down to find and choose the country.

Registration

- 5. Enter the verification code you received by e-mail.
- 6. Set a password with 6–20 characters, including letters and numbers.
- 7. Tap **Done**.

<

Enter verification code

* * * * *

Verification code is sent to your email: *****@****, Resend (55s)

<

Set Password

6-20 characters for password, including character, numbers

Done

Login

- 1. Tap **Log in**.
- 2. Enter your registered account and password.
- 3. Read the Privacy Policy and User Agreement carefully, then choose **I Agree**.

LOGO

Log in

Sign up

<

Login

Country >

Please enter the account *****

Password *****

☒ I Agree [Privacy Policy](#) and [User agreement](#)

Login

Forgot password

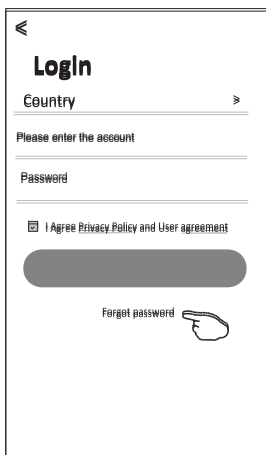
Enter your account (e-mail) here

Enter your password

Login

If you forgot your password or want to reset it, proceed as follows:

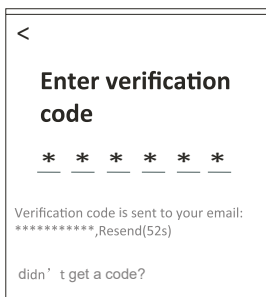
1. Tap **Forgot password**.
2. Enter your account (e-mail address) and tap the **Get verification code** button.
3. Enter the verification code received by e-mail.
4. Set the new password and tap the **Done** button.



Mockup of the Login screen. It features a back arrow at the top left, a title 'Login', a 'Country' field with a right arrow, and a 'Please enter the account' field. Below is a 'Password' field. A checkbox labeled 'I Agree Privacy Policy and User agreement' is present. A large grey button is at the bottom, with a 'Forgot password' link and a hand icon pointing to it.



Mockup of the 'Forgot password' screen. It has a back arrow at the top left, a title 'Forgot password', a 'Country' field, and a 'Please enter the account' field with a masked password '*****' and a close icon 'X'. A large grey button labeled 'Get verification code' is at the bottom, with a hand icon pointing to it.



Mockup of the 'Enter verification code' screen. It has a back arrow at the top left, a title 'Enter verification code', and six asterisks '*' for the code. Below is a message: 'Verification code is sent to your email: *****_Resend(52s)'. At the bottom, it says 'didn't get a code?'.



Mockup of the 'Set Password' screen. It has a back arrow at the top left, a title 'Set Password', and a 'Password' field with a masked password '*****' and a close icon 'X'. A large black button labeled 'Done' is at the bottom, with a hand icon pointing to it.

Add Device

Before adding the device, ensure that the smartphone's Bluetooth is turned on and that its Wi-Fi is connected to the router. You can then turn on the air conditioner and reset the Wi-Fi module using the remote control by following one of these steps:

Method 1: Press the **DISPLAY** button 6 times within 8 seconds. You will hear two beeps and "CF" or "AP" will be shown on the indoor display.

Method 2: Press the **ECO** button 6 times within 8 seconds. You will hear two beeps and "CF" or "AP" will be shown on the indoor display.

Method 3: Press and hold **Mode** and **^** together for over 3 seconds. You will hear two beeps and "CF" or "AP" will be shown on the indoor display.

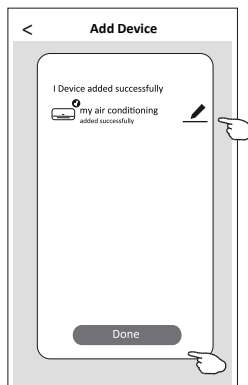
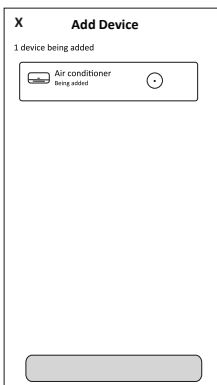
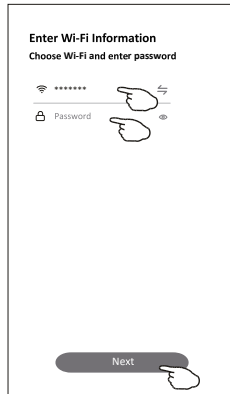
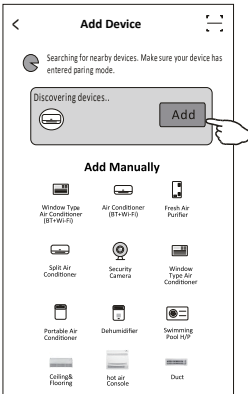
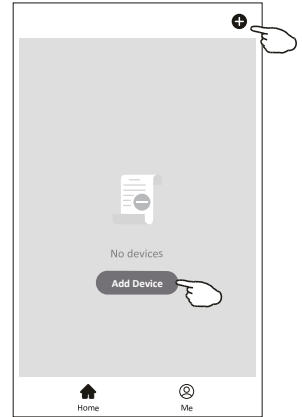
Method 4: Press the **GEN** button 9 times within 8 seconds. You will hear two beeps and "CF" or "AP" will be shown on the indoor display.

Add Device

Add the device through the auto-discovering method.

Note: Make sure the Bluetooth on your smartphone is turned on.

1. Power on the indoor unit. There is no need to start the air conditioner.
2. Tap + in the upper-right corner of the **Home** screen, or tap **Add device** in a room that has no device.
3. Tap the **Add** button.
4. Enter the password of the Wi-Fi network that your smartphone is connected to, then tap **Next**.
5. You will see the connection progress percentage. At the same time, **PP**, **SA**, and **AP** will flash in turn on the indoor display.
 - **PP** means “Searching the router”
 - **SA** means “Connecting to the router”
 - **AP** means “Connecting to the server”
6. Tap **Done**.



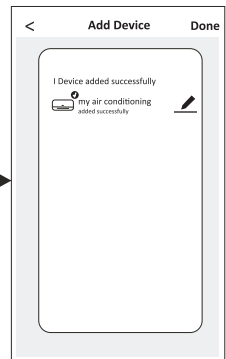
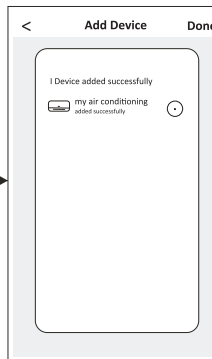
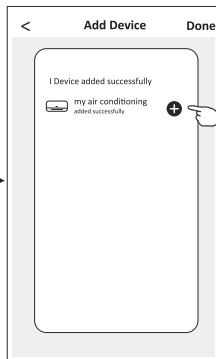
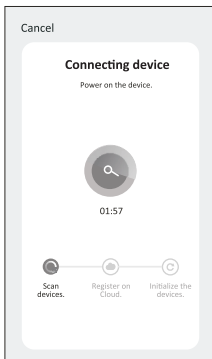
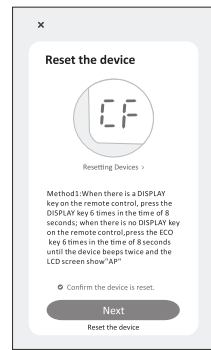
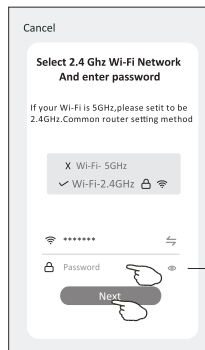
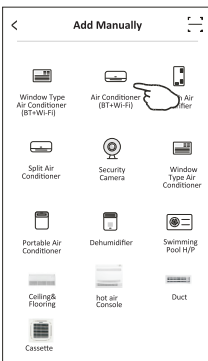
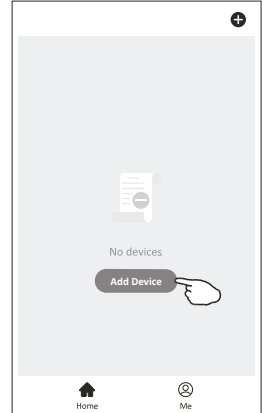
Add Device

There are 3 modes to add the device manually.

1 – CF Mode

1. Power on the indoor unit. There is no need to start the air conditioner.
2. Tap **+** in the upper-right corner of the **Home** screen, or tap **Add device** in a room that has no device.
3. Tap the icon .
4. Follow the on-screen instructions to reset the Wi-Fi module, then check **Confirm the device is reset** and tap **Next**.
5. Enter the password of the Wi-Fi network that your smartphone is connected to, then tap **Next**.
6. You will see the connection progress percentage. At the same time, **PP**, **SA**, and **AP** will flash in turn on the indoor display.
 - **PP** means “Searching the router”
 - **SA** means “Connecting to the router”
 - **AP** means “Connecting to the server”

Note: Certain models require the smartphone's Bluetooth to be turned on for proper connection.

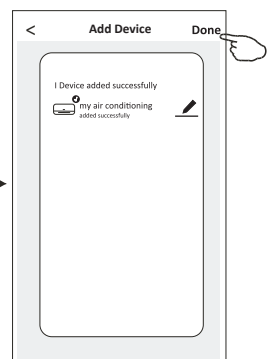
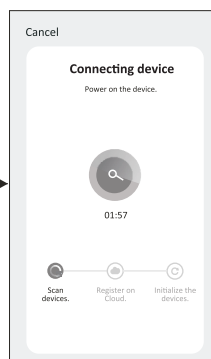
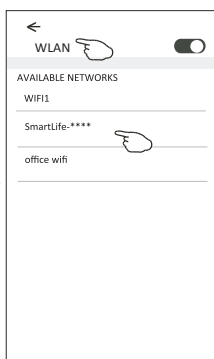
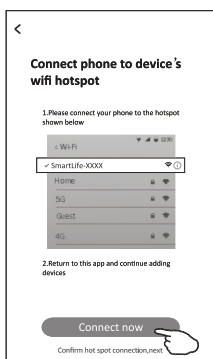
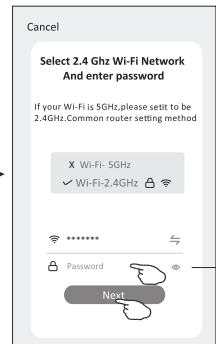
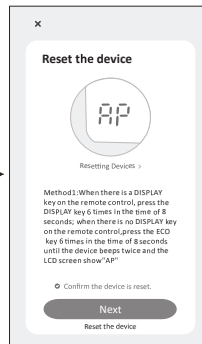
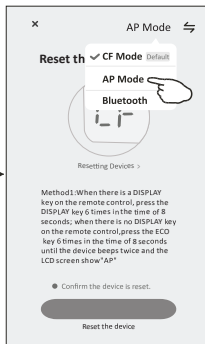
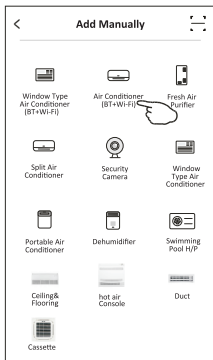
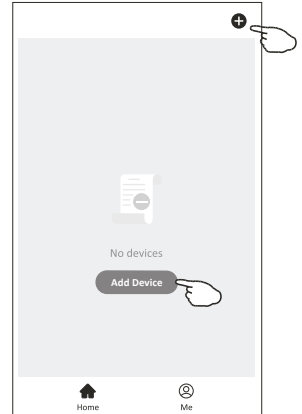


Add Device

2 – AP Mode

1. Power on the indoor unit. There is no need to start the air conditioner.
2. Tap **+** in the upper-right corner of the **Home** screen, or tap **Add device** in a room that has no device.
3. Tap the icon .
4. Add device.
5. Enter the password of the Wi-Fi network that your smartphone is connected to, then tap **Next**.
6. Tap in the upper-right corner and choose **AP Mode**, then follow the on-screen instructions to reset the Wi-Fi module. Check **Confirm the device is reset** and tap **Next**.
7. Read the instructions carefully and tap **Connect now**.
8. On the network settings screen, select **SmartLife-****** and tap **←**.
9. You will see the connection progress percentage. At the same time, **PP**, **SA**, and **AP** will flash in turn on the indoor display.

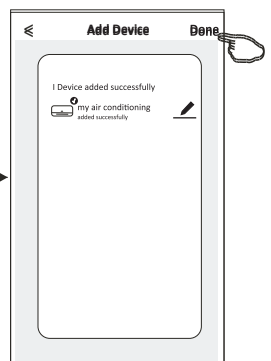
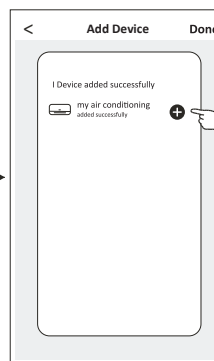
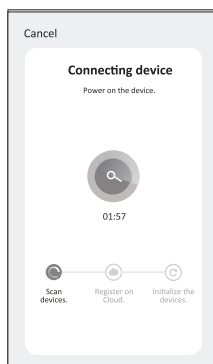
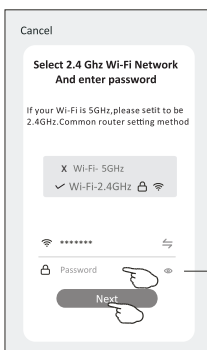
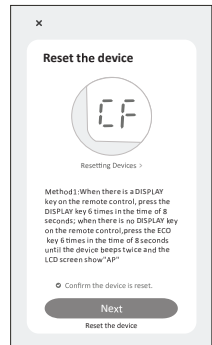
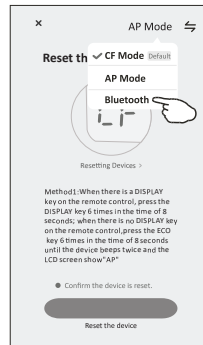
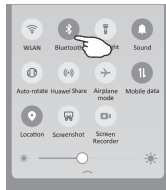
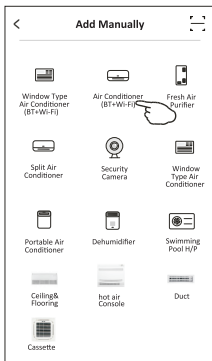
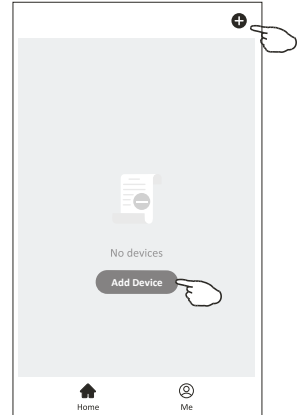
- **PP** means “Searching the router”
- **SA** means “Connecting to the router”
- **AP** means “Connecting to the server”



Add Device

3 – Bluetooth Mode

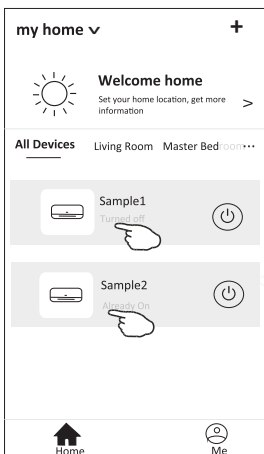
1. Power on the indoor unit, no need to launch the air conditioner.
2. Click + in the upper right corner of the **Home** screen, or tap **Add device** in the room which has no device.
3. Tap the icon .
4. Make sure the Bluetooth of your smartphone is available.
5. Tap in the upper right corner and choose **Bluetooth**, then follow the on-screen instructions to reset the Wi-Fi module, check **Confirm the device is reset** and tap **Next**.
6. Input the password of the Wi-Fi which your smartphone is connected to, then tap **Next**.
7. You will see the connection progress percentage. At the same time, **PP**, **SA**, and **AP** will flash in turn on the indoor display.
 - **PP** means “Searching the router”
 - **SA** means “Connecting to the router”
 - **AP** means “Connecting to the server”



Air Conditioner Control

The device control screen will pop up automatically after adding the device.

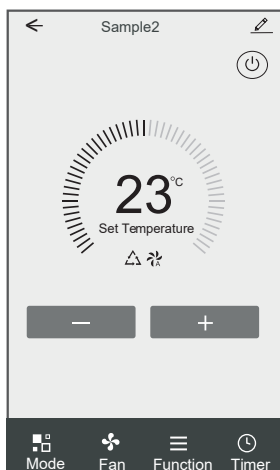
The device control screen will pop up manually by tapping the device name on the home screen.



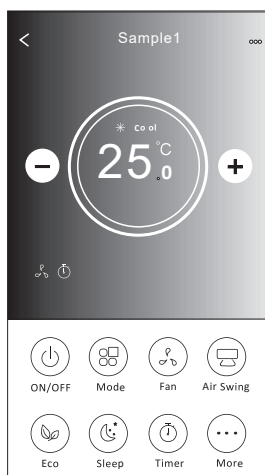
Note:

There are two different control forms based on different software or Wi-Fi module firmware. Please read the manual carefully based on the real control interface.

Control form 1



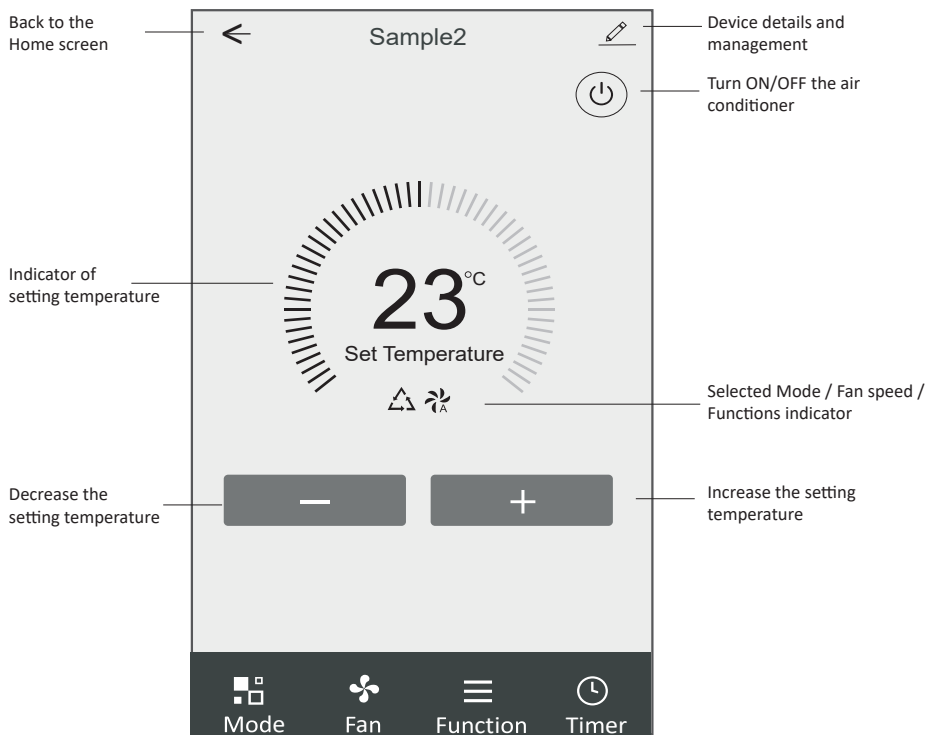
Control form 2



Air Conditioner Control

Control form 1

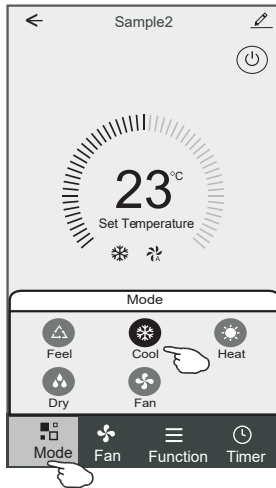
The main control interface



Air Conditioner Control

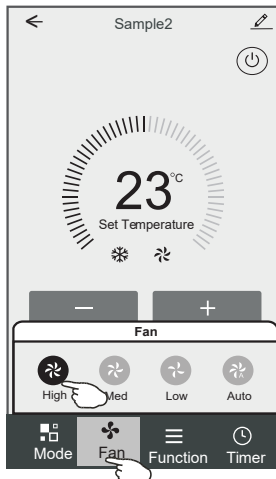
Control form 1 – Mode setting

1. Tap **Mode** to open the Mode screen.
2. Select one of the modes: Feel / Cool / Heat / Dry / Fan.
3. Tap anywhere around the setting temperature to cancel the Mode setting.



Control form 1 – Fan speed selection

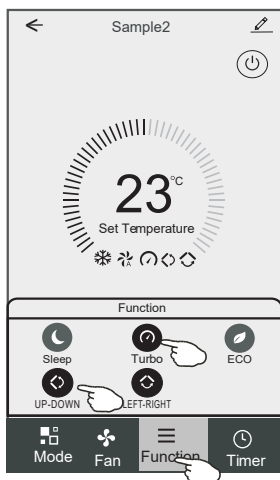
1. Tap **Fan** to open the Fan screen.
2. Select one of the fan speeds: High / Med / Low / Auto.
3. Tap anywhere around the setting temperature to cancel the selection.



Air Conditioner Control

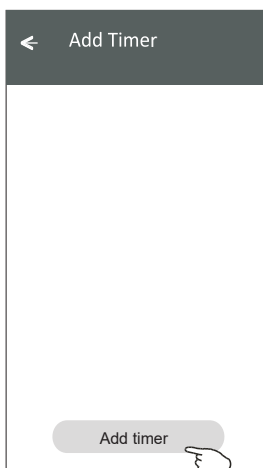
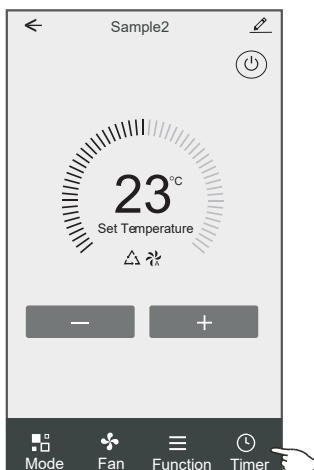
Control form 1 – Function setting

1. Tap **Function** to open the Function screen.
2. Select one of the functions: **Sleep** / **Turbo** / **ECO**.
3. Select **UP-DOWN** or **LEFT-RIGHT** for Auto swing in the corresponding direction.
4. Tap anywhere around the setting temperature to cancel the Function setting.



Control form 1 – Timer adding

1. Tap **Timer** to open the Add Timer screen.
2. Tap **Add Timer**.



Air Conditioner Control

Control form 1 – Add Timer

3. Select the time, select the repeat days, and set **Timer On/Off**.
4. Select the **Mode / Fan speed / Function** and set the temperature for **Timer On**.
5. Tap **Save** to add the timer.

Timer cancel

Cancel

Add Timer

Save

12 07

13 08

14 09

15 10

16 11

17 12

18 13

Timer Off

Timer On ☒

Mode setting

Mode

Cool >

Fan Speed setting

Fan

Auto >

Temperature setting

Set Temperature

23°C >

Function

>

Cancel

Add Timer

Save

12 25

13 26

14 27

15 28

16 29

17 30

18 31

Minute setting

28

Select days to use Smart Mode

Mon

Tues

Wed

Thur

Fri

Sat

Sun

Weekly setting

Timer Off

Timer ON/OFF setting ☒

Timer On

Timer submit

Control form 1 – Timer Management

1. Tap the timer bar to edit the timer, following the same process as adding a timer.
2. Tap the switch to enable or disable the timer.
3. Press and hold the timer bar for about 3 seconds. When the **Remove Timer** screen appears, tap **CONFIRM** to remove the timer.

<

Add Timer

Timer accuracy is +/- 30 seconds

12:20

Once

Timer:Off

☒

12:20

Mon, Tue, Wed, Thurs

Timer: On 16°C Cool Turbo UP-DOWN

Add timer

Remove Timer

Remove the timer?

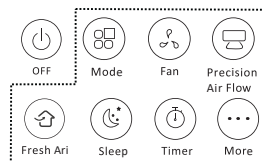
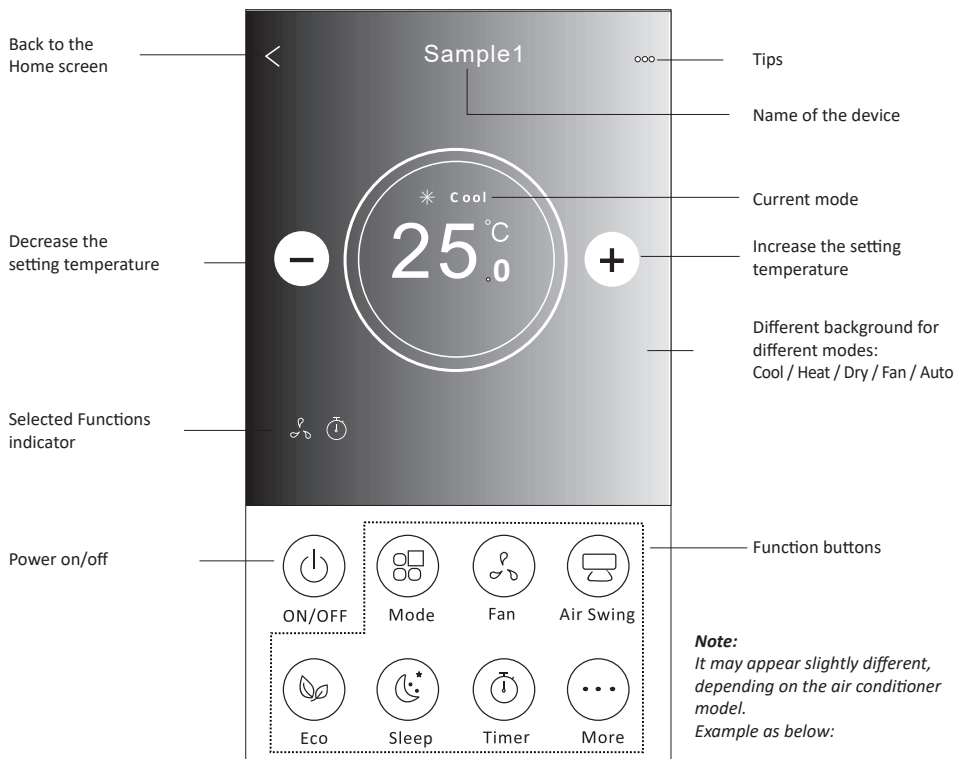
CANCEL

CONFIRM

Air Conditioner Control

Control form 2

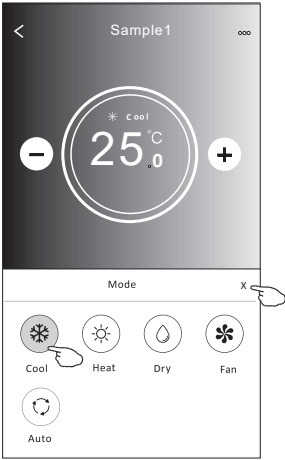
The main control interface



Air Conditioner Control

Control form 2 – Mode setting

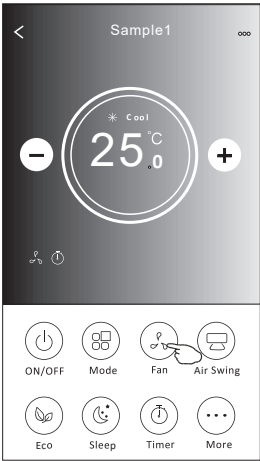
- 1. Tap the **Mode** button.
- 2. There are five modes on the Mode screen. Tap one button to set the air conditioner working mode.
- 3. Tap the **X** button to return to the main control screen.
- 4. The mode and background will change on the screen.



Note: Please read the details of each mode in the user manual for more comfortable control.

Control form 2 – Fan speed selection

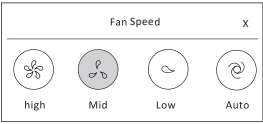
- 1. Tap the **Fan speed** button.
- 2. Choose your desired fan speed and tap it.
- 3. Tap the **X** button to return to the main control screen.
- 4. The selected fan speed indicator will appear on the screen.



Mode	Fan Speed
Cool	All speeds
Fan	All speeds
Dry	-
Heat	All speeds
Auto	All speeds

Note:
Fan Speed cannot be adjusted in Dry mode.

Note:
The Fan speed screen may appear slightly different, depending on the air conditioner model.
Example as below:

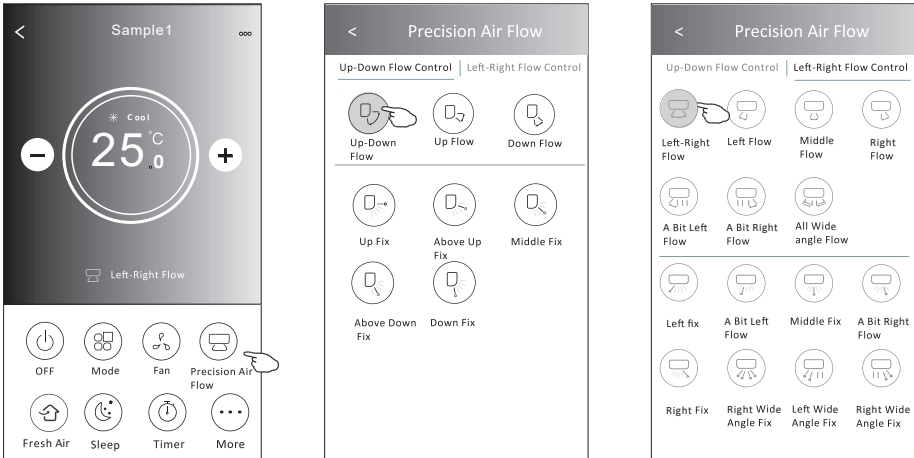


Air Conditioner Control

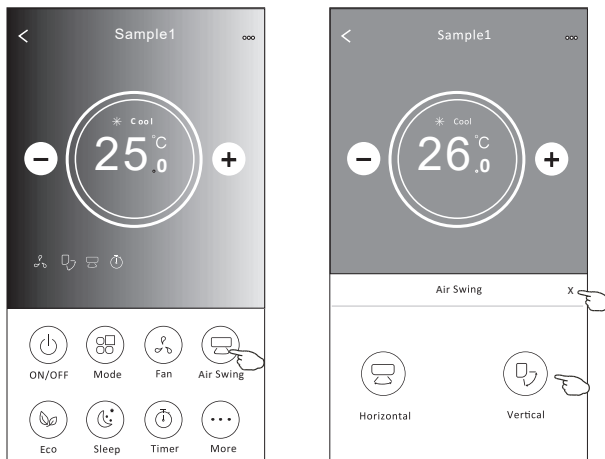
Control form 2 – Air Flow control

1. Tap the **Precision Air Flow** button or **Air Swing** button.
2. Choose your desired air flow and tap it.
3. Tap the **X** button to return to the main control screen.
4. The selected air flow indicator will appear on the screen.

Note: For some models without auto left-right swing, if you activate it, you will hear a beep, but no action will occur.



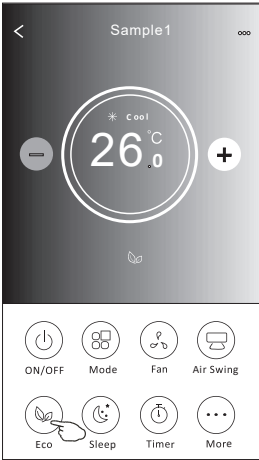
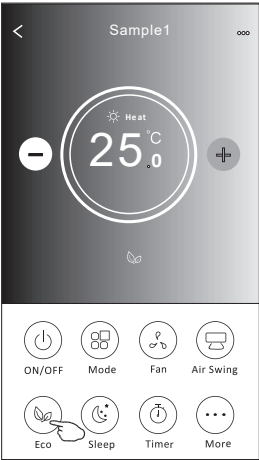
Note: The main control screen and the Air Flow screen may appear slightly different, depending on the air conditioner model.
Example as below:



Air Conditioner Control

Control form 2 – ECO function

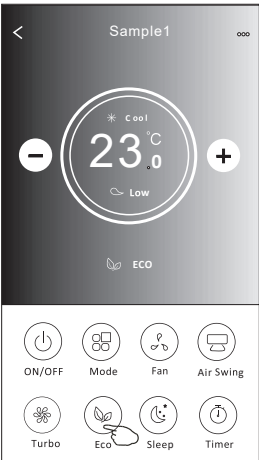
- 1. For the ECO function, just tap the **Eco** button to activate the function. The button will light up and the indicator will appear on the screen.
- 2. Tap again to disable the function.
- 3. For some air conditioner models, temperature is controlled as follows:
 - In Cooling mode, the new setting temperature will be $\geq 26^{\circ}\text{C}$.
 - In Heating mode, the new setting temperature will be $\leq 25^{\circ}\text{C}$.



Mode	ECO Available
Cool	Yes
Fan	-
Dry	-
Heat	Yes
Auto	-

ECO is disabled in Fan, Dry, and Auto modes.

Note: For some models, ECO only limits the minimum (or maximum) temperature and does not change other operating parameters.



Note:
The ECO function behavior may vary slightly depending on the air conditioner model.

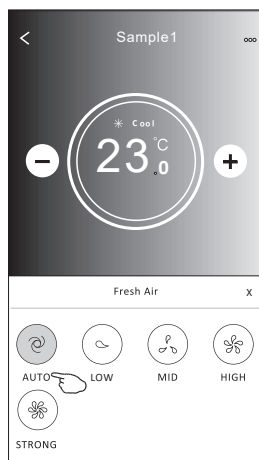
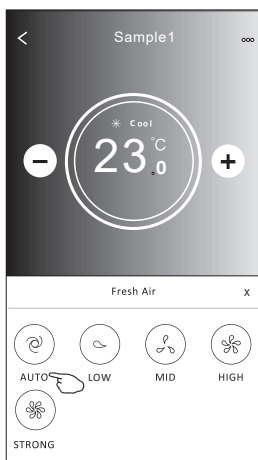
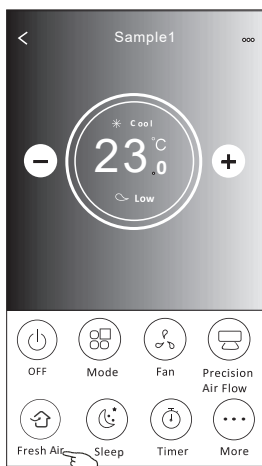
Air Conditioner Control

Control form 2 – Fresh Air function

Some air conditioners support the Fresh Air function.

1. Tap the **Fresh Air** button and select your preferred airflow level to turn it on.
2. When you select the same airflow level button again, the Fresh Air function turns off.

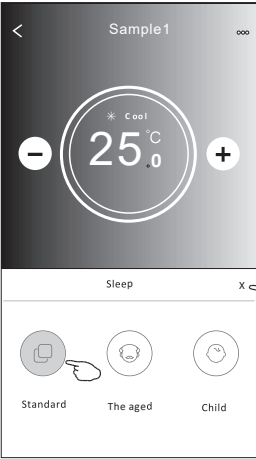
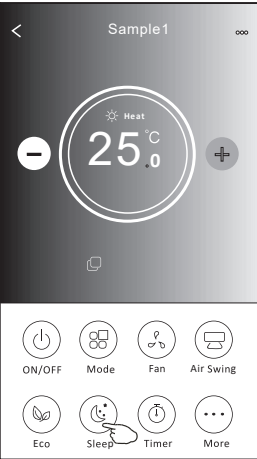
Note: Some models support the HIGH level.



Air Conditioner Control

Control form 2 – Sleep function

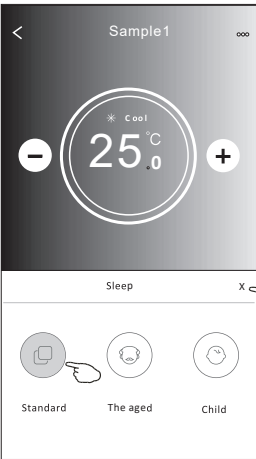
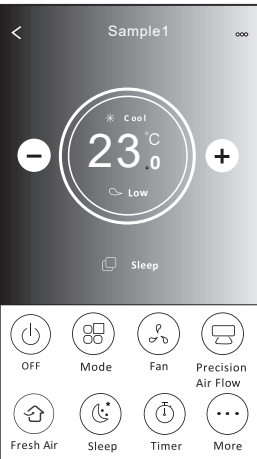
- 1. Tap the **Sleep** button.
- 2. Choose your desired Sleep mode and tap it.
- 3. Tap the **X** button to return to the main control screen.
- 4. The selected Sleep mode indicator will appear on the screen.



Mode	Sleep Available
Cool	Yes
Fan	
Dry	
Heat	Yes
Auto	

Sleep is disabled in Fan/Dry/Auto modes.

Note:
The main control screen may appear slightly different, depending on the air conditioner model.
Example as below:

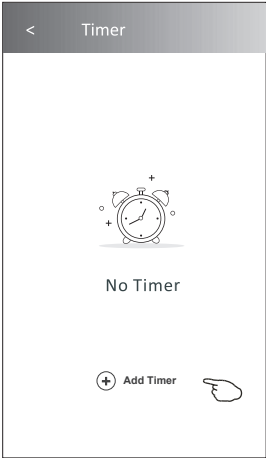
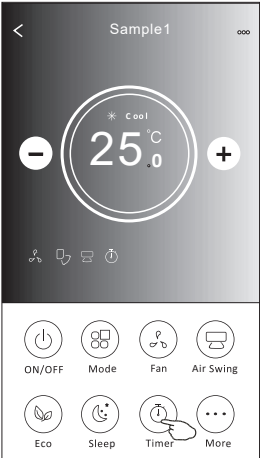


Note:
Sleep is disabled in Turbo and ECO modes
for some air conditioner models.

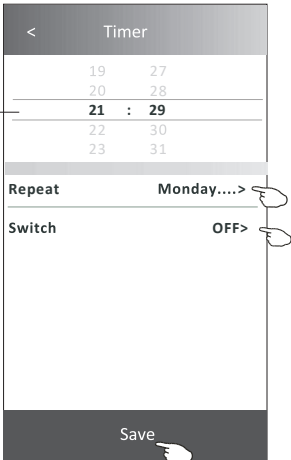
Air Conditioner Control

Control form 2 – Timer (off) setting

1. Tap the **Timer** button.
2. Tap **+** in the upper-right corner of the Timer main screen.
3. Choose the Time / Repeat / Switch OFF, then tap **Save**.
4. The timer (off) will appear on the Timer main screen.



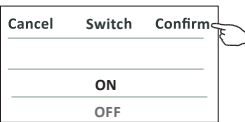
Slide up or down
to select time.



Tap Repeat > then tap your desired
repeat days or Once, then tap
Confirm your selection.



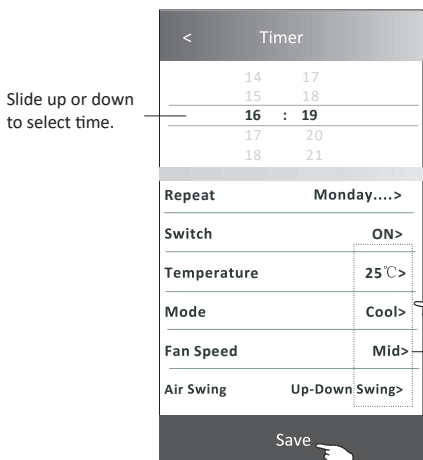
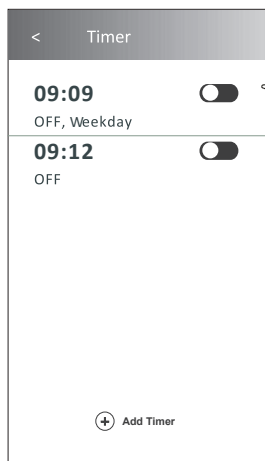
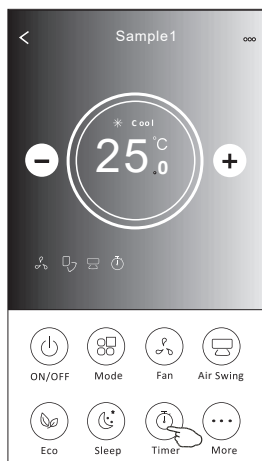
Tap Switch > then slide the screen
to choose ON and Confirm.



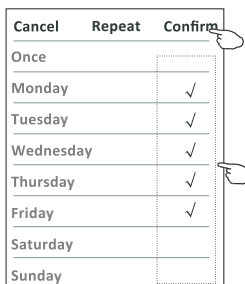
Air Conditioner Control

Control form 2 – Timer (on) setting

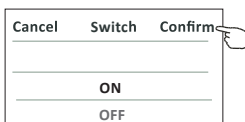
1. Tap the **Timer** button.
2. Tap **+** in the upper-right corner of the Timer main screen.
3. Set the Time / Repeat Date / Power (ON) / Set Temperature / Mode / Fan Speed / Precision Air Swing as desired, then tap **Save**.
4. The timer will appear on the Timer main screen.



Tap Repeat > then tap your desired repeat days or Once, then tap Confirm your selection.



Tap Switch > then slide the screen to choose ON and Confirm.

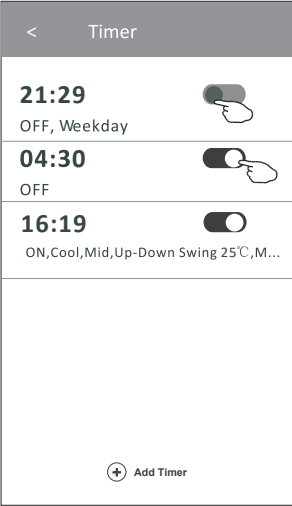
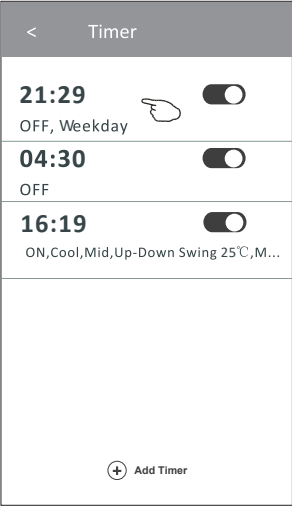


Tap Temperature / Mode / Fan Speed / Air Flow one by one, set them as desired as mentioned in the previous chapter, then tap Confirm to save the settings.

Air Conditioner Control

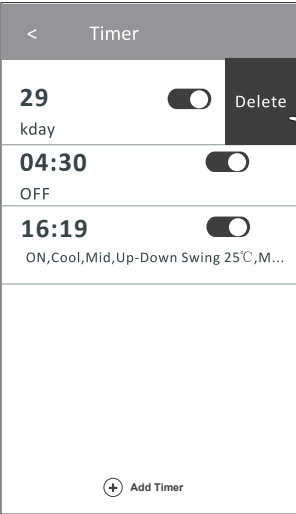
Control form 2 – Timer management

- 1. Change the Timer setting:
 - Tap anywhere on the timer list bar, except on the switch area, to enter the Timer setting screen. Modify the settings, then tap **Save**.
- 2. Enable or disable the Timer:
 - Tap the left side of the switch to disable the Timer.
 - Tap the right side of the switch to enable the Timer.
- 3. Delete the Timer:
 - Slide the Timer list bar from right to left until the **Delete** button appears, then tap **Delete**.



Slide left to disable the Timer.

Slide right to enable the Timer.

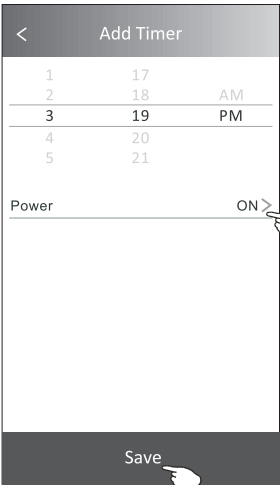
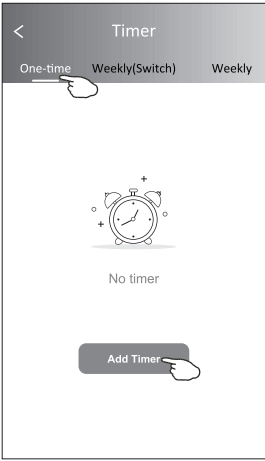
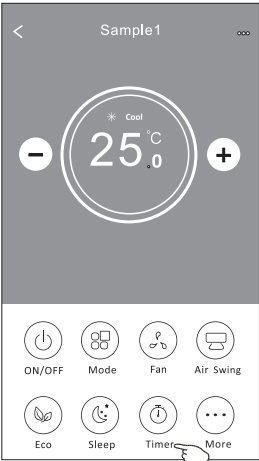


Air Conditioner Control

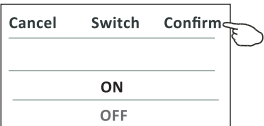
Control form 2 – One-Time

Some air conditioners support weekly scheduling features after connecting to the online controller.

1. Tap the **Timer** button to enter.
2. One-Time supports setting the air conditioner to turn on or off, executing once at the set time and then turning off. A maximum of 2 timers can be set.



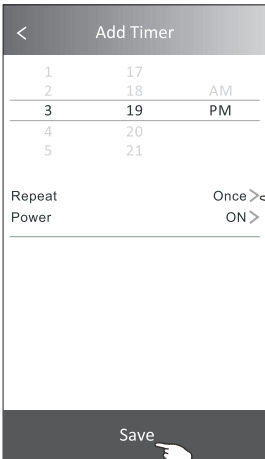
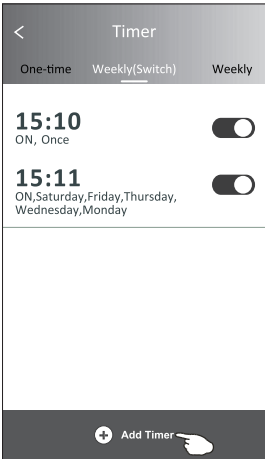
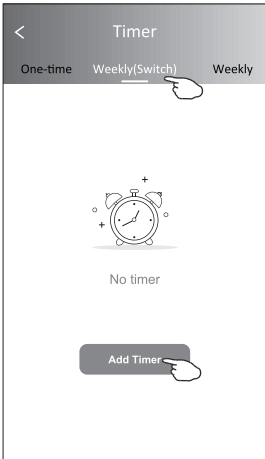
Tap Switch > then slide the screen to choose ON and Confirm.



Air Conditioner Control

Control form 2 – Weekly (Switch)

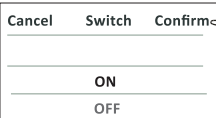
3. Weekly (Switch) supports setting the air conditioner to turn on and off in a weekly cycle or in a one-time form. A maximum of 8 timers can be set.



Tap Repeat > then tap your desired repeat days or Once, then tap Confirm your selection.



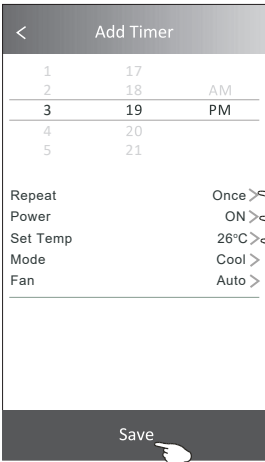
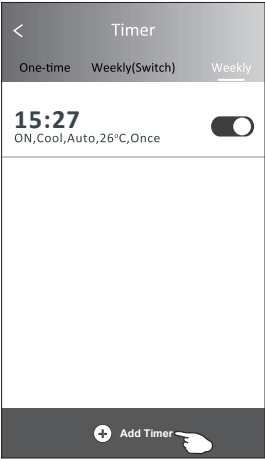
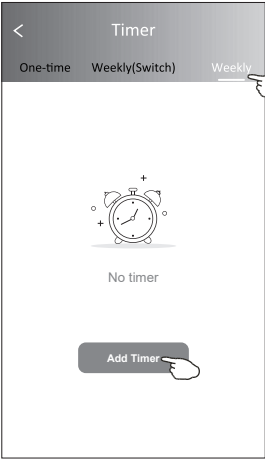
Tap Switch > then slide the screen to choose ON and Confirm.



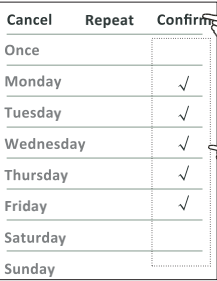
Air Conditioner Control

Control form 2 – Weekly (Switch)

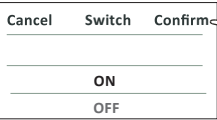
4. Weekly (Switch) supports setting the air conditioner’s switch, temperature, mode, and fan speed in a weekly cycle or in a one-time form. A maximum of 8 timers can be set.



Tap Repeat > then tap your desired repeat days or Once, then tap Confirm your selection.



Tap Switch > then slide the screen to choose ON and Confirm.

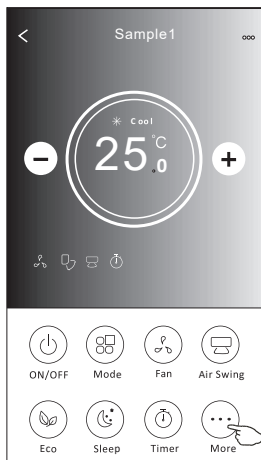


Tap Temperature / Mode / Fan Speed / Air Flow one by one, then set them as desired as mentioned in the previous chapter, and tap Confirm to save the settings.

Air Conditioner Control

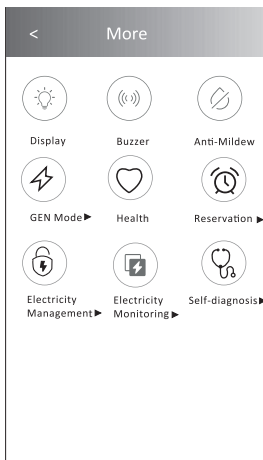
Control form 2 – More functions

1. Tap the **More** button to operate additional functions if it appears on the screen.



Note:

Some air conditioner models do not have the More button.



Note: The appearance may be different. Some icons will be hidden if the air conditioner does not have this function or if it is not enabled in the current mode.

2. Tap the  button to switch the indoor LED display on or off.
Display
3. Tap the  button to switch the operation sound on or off when using the Wi-Fi APP.
Buzzer
4. Tap the  button to activate the Anti-Mildew function, if it is available on the screen.
Anti-Mildew
5. Tap the  button to switch the healthy function on or off, if it is available on the screen.
Health

After the air conditioner is turned off, it will start drying to reduce residual moisture and prevent mold. When the function is finished, it will automatically turn off.

It activates the antibacterial ionizer function. This function is available only on models equipped with an ionizer generator.

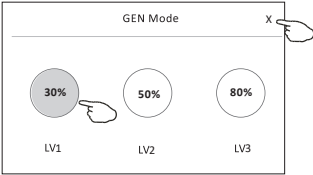
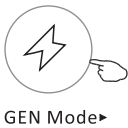
Air Conditioner Control

Control form 2 – More functions

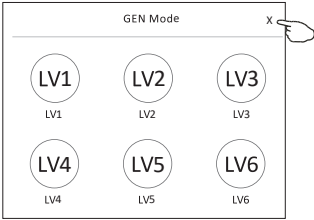
6. Tap the  button, if it is available on the screen.
GEN Mode▶

Certain models offer a choice of three settings, some models offer a choice of six settings, and some models can also be equipped with an additional Bluetooth module to enable automatic generator start-up.

The air conditioner will maintain proper current to save energy.



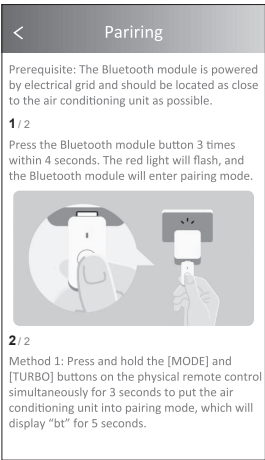
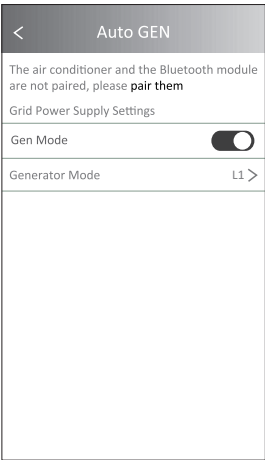
Three images



Six images

Auto Generator Function (AUTO GEN):

When the Bluetooth module is not paired, only the Grid Power Supply settings can be used. Follow the guide link to pair the air conditioner with the Bluetooth module.



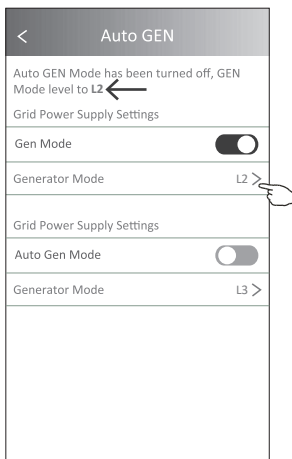
Air Conditioner Control

Control form 2 – More functions

When the Bluetooth module is paired, two generator methods are displayed:

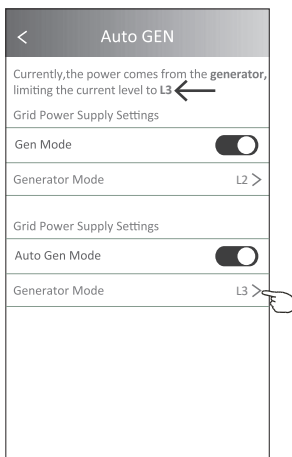
Auto Generator Function (AUTO GEN):

Turn off the automatic generator function and turn on the power grid generator mode. The system will operate according to the normal generator level and display the currently executing level.



Auto Generator Function (AUTO GEN):

Activate the automatic generator function. If the Bluetooth module detects that the current power source is the generator, it will operate according to the automatic generator level and display the currently executing level.



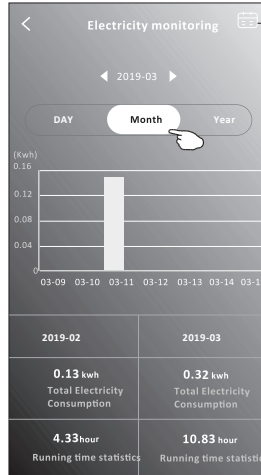
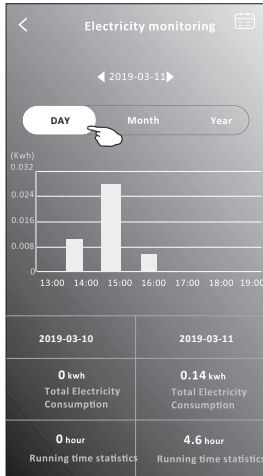
Air Conditioner Control

Control form 2 – More functions

- Tap the **Electricity Monitoring** button, if it is available on the screen.
In this function, you can monitor the air conditioner's electricity consumption.



Electricity Monitoring ►



You can tap this button to open the calendar, then select the date.

- Tap the  button, if it is available on the screen.
Self-Cleaning

Check the details of the Self-Cleaning function in the User Manual.

- Tap the **8 °C Heat** button, if it is available on the screen.
This function helps keep the room temperature above 8 °C.
Check the details of the 8 °C Heat function in the User Manual.



8°C Heat

- Tap the **Reservation** button, if it is available on the screen.
You can set the time, repeat days, temperature, mode, fan speed, and air flow as desired, then tap **Save** to activate the function.
The air conditioner will automatically reach your settings at the scheduled time.



Reservation ►

Turn on ☐

14 17
15 18
16 : 19
17 20
18 21

Repeat Monday... >

Temperature 25°C >

Mode Cool >

Fan Speed Mid >

Air Swing Up-Down Swing >

Save

Turn on ☐

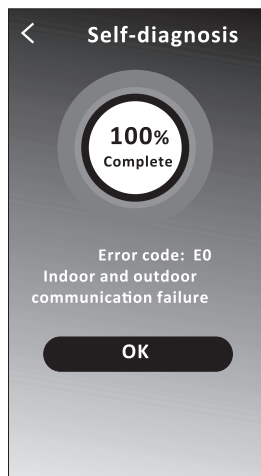
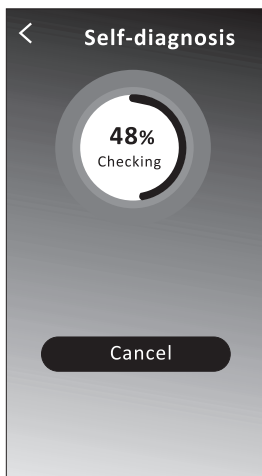
16:19:00

ON,Cool,Mid,Up-Down Swing 25°C,M...

Air Conditioner Control

Control form 2 – More functions

11. Tap the **Self-diagnosis** button, if it is available on the screen.
The air conditioner will automatically diagnose itself and indicate the error code and problem instructions, if available.



12. Tap the  button, if it is available on the screen.
This function allows the air conditioner to turn the display on or off automatically according to the light intensity.
Photosensitive
13. Tap the  Soft Wind button, if it is available on the screen.
In this function, the air conditioner will blow soft airflow through the micro holes on the deflector.
Soft Wind

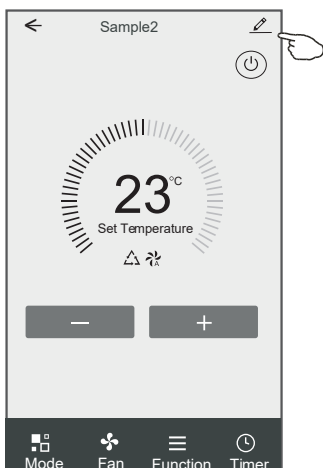
Air Conditioner Control

Device details and management

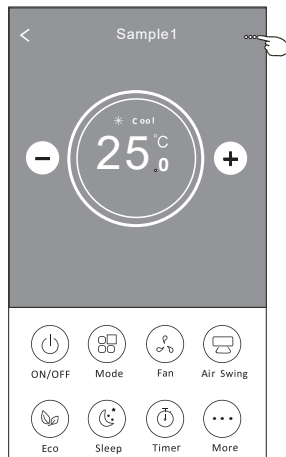
Tap  on Control form 1 or tap ... on Control form 2 to enter the device details screen. Here you can obtain useful information and share the device with other accounts.

Check the following pictures and instructions carefully. The main control screen may appear slightly different, depending on the air conditioner model.

Control form 1



Control form 2



		> Tap to modify the device name > Tap to check the Virtual ID / Wi-Fi name / IP address / MAC address / Time Zone / Wi-Fi signal strength > Tap to set the network > Switch on / off the offline notification > Tap to share the device with other accounts > Tap to set group control > Tap to set the location information > FAQ & Feedback problems or suggestions to the APP administrator > Check and update the firmware
Tap to add the device to the home screen	Add to Home Screen	
Tap to check the device network status	Check Device Network	Check Now
Tap to remove the device and it will be reset automatically once it is deleted	Remove Device	

Air Conditioner Control

Device details and management

How to share the device with other accounts?

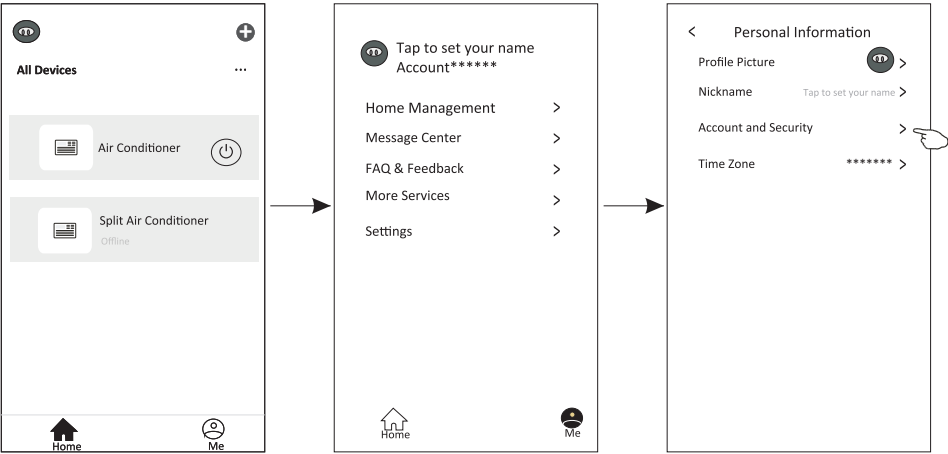
1. Tap **Device Sharing** to open the Device Sharing screen.
2. Tap **Add Sharing**.
3. Select the region and enter the account you want to share with.
4. Tap **Done**. The account will appear in your sharing list.
5. The receiving member should press and hold the home screen and slide down to refresh the device list. The device will then appear in the list.



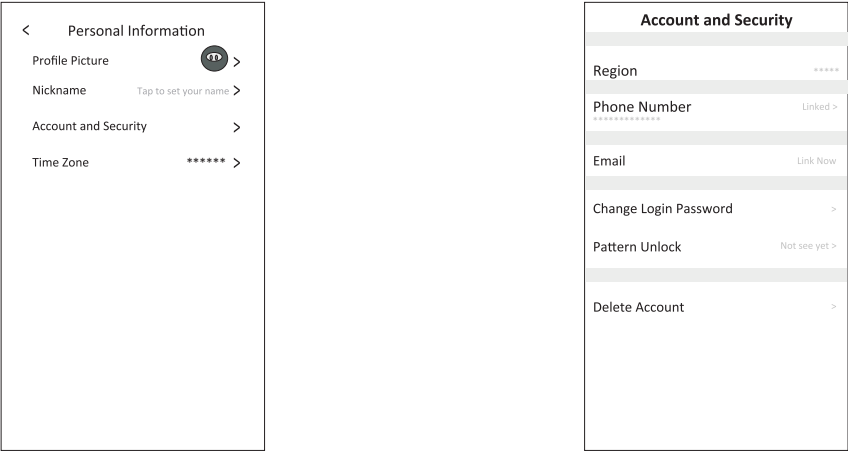
Account Management

Account Profile setting

1. Account setting



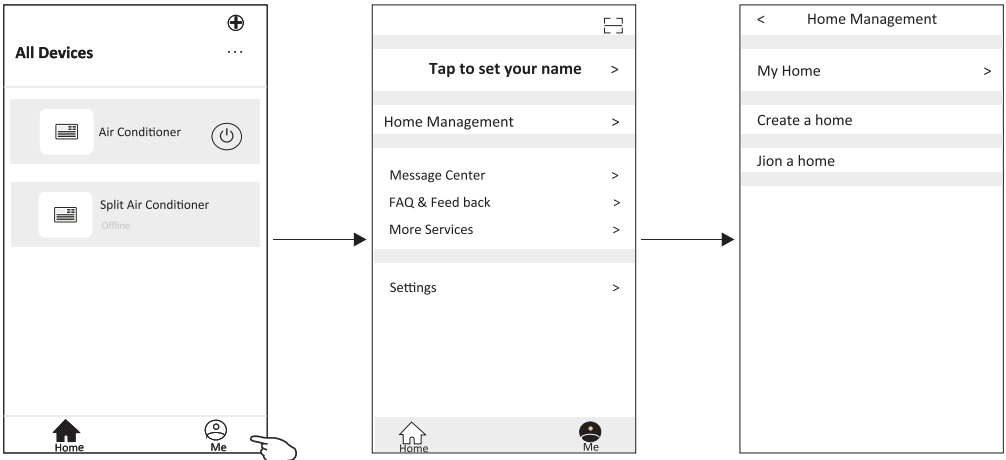
2. Account and security



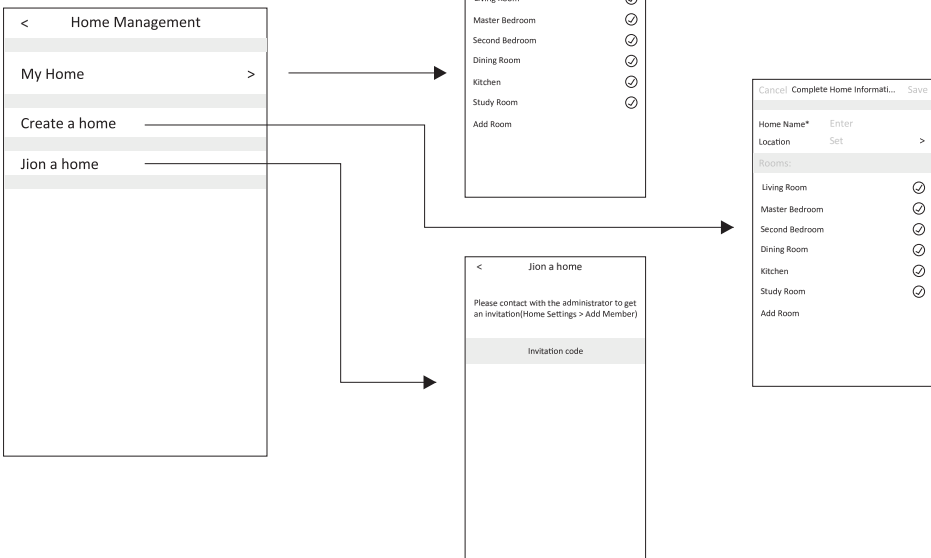
Account Management

Home (Family) management

1. Tap Home Management.



2. Enter the Home Name, set your location, and specify the rooms by choosing the recommended room types (such as **Living Room**) or by tapping **Add Room**.
3. Create a Home.
4. Join a Home:
Enter the invitation code and tap **Confirm**.



Notice

1. For technical updates, there may be deviations between the actual product and what is shown in the manual. We apologize for this. Please refer to your actual product and APP.
2. The Smart Air Conditioner APP may be modified without notice for quality improvement and may also be removed depending on the circumstances of the manufacturer.
3. If the Wi-Fi signal strength is weak, the Smart APP may disconnect. Make sure the indoor unit is located close to the wireless router.
4. The DHCP server function must be enabled on the wireless router.
5. The internet connection may fail because of firewall settings. In this case, contact your internet service provider.
6. For smartphone system security and network settings, make sure the Smart Air Conditioner APP is trusted.

Troubleshooting

Description	Analysis of cause / Solution
Air conditioner can't be configured successfully	1. Check that the mobile device is connected to the correct WLAN router SSID and that the password is correct. 2. Check whether there are additional router settings, such as: 1) Firewall (router or PC) 2) MAC address filtering 3) Hidden SSID 4) DHCP server disabled Reboot the WLAN router, mobile device, and air conditioner (WLAN module), then connect the air conditioner again using CF mode. Before rebooting, make sure no one has already connected to the same air conditioner.
Smartphone can't control the air conditioner	1. When the air conditioner (WLAN module) is rebooted and the APP displays Device remove, ignoring this confirmation will cause the mobile device to lose control permission. Reconnect the air conditioner using CF mode. 2. In case of a power failure, the mobile device will lose control permission for 3 minutes after power is restored (Notification will now show up on the mobile device.). If control is still not possible after power is restored, reconnect using CF mode.
Smartphone can't find the air conditioner	1. If the APP displays <i>Air conditioner Device offline</i>, check: 1) The air conditioner has been reconfigured. 2) The air conditioner has no power. 3) The router has no power. 4) The air conditioner cannot connect to the router. 5) The air conditioner cannot connect to the network through the router. 6) The mobile device cannot connect to the network. 2. After adding the device, if it disappears from the device list: Hold and slide down to refresh the device list. If there is no change, close the APP and restart it.